

## LIFETIME PRODUCT WARRANTY

Thanks to continuous investments in research and development, the adoption of cutting-edge manufacturing technologies, and meticulous quality control, Aldabra has achieved exceptionally high standards of reliability in the design and production of its outdoor lighting fixtures.

In light of these results, the Company is proud to introduce the Aldabra Lifetime Product Warranty (LPW): a lifetime warranty against water ingress, applicable to products in the Storm range, safeguarding performance and safety over time.

This Warranty is in addition to the 5-year warranty offered by Aldabra; therefore, all conditions and exclusions set out therein remain in force. The Lifetime Product Warranty takes effect as of September 2025 and replaces any previous terms relating to the LPW program.

### 1. Object of the Warranty

- 1.1 This Warranty covers, exclusively against water ingress, all Aldabra-branded products ("Product/s") belonging to the Storm range and marked with the Lifetime Warranty symbol or the corresponding wording on Aldabra's official technical datasheets, purchased in new condition, in their original packaging, and installed and maintained in accordance with the standards and installation instructions supplied with the Product. This Warranty applies solely to Products purchased from Aldabra or from authorized resellers and fully paid for within the payment terms agreed at the time of sale.
- 1.2 To enroll in the Lifetime Product Warranty (LPW) program, the Purchaser must make an explicit request by completing in full and submitting the dedicated activation form (Lifetime Product Warranty Request Form) to Aldabra within 5 (five) days from the date the corresponding purchase invoice is issued. Upon receipt of the request and verification of compliance with all technical and commercial conditions of this program, Aldabra will, if the outcome is positive, issue the LPW activation certificate to accompany the supply. Failure to submit the request or submission beyond the indicated deadline will result in the Product being excluded from the LPW program.

### 2. Duration and Commencement

- 2.1 Under the LPW, Aldabra warrants its Products against manufacturing and/or material defects that result in water ingress into the products, provided they are used in accordance with their intended purpose.
- 2.2 The LPW is effective from the date of the LPW activation certificate issue, for the entire period of use of the Product at its original installation.
- 2.3 "Lifetime warranty" means coverage against water ingress valid for the entire period of use of the Product at its original installation, provided that the mounting methods, operating conditions, and surrounding environment are not altered from those specified in Aldabra's technical documentation.
- 2.4 The Warranty shall lapse if the Product is uninstalled, moved, reinstalled at a location other than the original site, tampered with, modified, or subjected to conditions of use not in compliance with Aldabra's technical specifications.

### 3. Applicability Conditions

- 3.1 This Warranty applies exclusively on condition that all of the following requirements are met: (a) The Products have been installed, used, and maintained in accordance with the technical specifications and instruction manuals; (b) Installation and maintenance have been performed by certified professional installers, and the Products have been installed in a workmanlike manner and in compliance with the specific instructions provided by Aldabra; (c) The Product has not been subjected to mechanical loads, physical stress, or environmental conditions incompatible with the usage characteristics recommended by the manufacturer and its intended purpose; (d) The Products are installed in environments consistent with the resistance and ingress protection ratings indicated in Aldabra's technical documentation; (e) The Products have not been modified, tampered with, or repaired by third parties without Aldabra's prior written authorization; (f) The entire supply has been fully settled within the payment terms agreed at the time of order; (g) The Products are installed and connected exclusively with original accessories supplied by Aldabra, under the prescribed conditions of use, and are powered by Aldabra power supplies purchased together with the supply.

### 4. Reporting and Intervention Procedures

- 4.1 Any defects or faults must be reported in writing to Aldabra within and no later than 30 (thirty) days from their occurrence, enclosing: (a) the Defect Reporting Form, available on Aldabra's official website or upon request from the Company's sales offices; (b) a copy of the purchase invoice; (c) the data shown on the label of the defective product, including the production lot indicated on the label, with a photograph thereof attached; (d) a detailed description of the defect detected; (e) up-to-date photographic documentation of the installed Product, enabling Aldabra to verify the installation conditions and their consistency with the Purchaser's declarations made when requesting LPW activation. Failure to provide one or more of the documents and information required under items (a)-(b)-(c)-(d)-(e) will make it impossible to activate or enforce this LPW Warranty for the Product reported.
- 4.2 If the defect is identified more than six months after the purchase date, the burden of proof of the defect and its cause shall rest with the Purchaser.
- 4.3 Upon receipt of such notification, Aldabra may require the Purchaser to return the Product to the Company's premises, complete and including the entire power cable and the related electrical connection joint. The Product must be disconnected from the system downstream of the electrical connection so as to include the complete wiring in the condition in which it was originally installed. Transport costs shall be borne by the Purchaser.
- 4.4 It is understood that, once the written notification has been sent, the condition of the Product and all its components (including the light source and the connection) must remain unchanged for the entire period necessary for Aldabra to carry out the inspections. The Company reserves the right to charge the Purchaser reasonable management, transport, and testing costs if the returned Products are found not to be defective.

### 5. Warranty Limitations

- 5.1 This Warranty shall not apply, and shall automatically lapse, in the following cases: (a) The Product has been modified, tampered with, repaired, or subjected to extraordinary interventions without Aldabra's prior written authorization; (b) Installation or maintenance has been carried out by unqualified personnel, or not in compliance with technical instructions, applicable regulations,

or good practice; (c) The Product has been stored under improper conditions or used in environments with unsuitable physical, chemical, or climatic characteristics, including, by way of example and not limitation, the presence of aggressive substances, excessive humidity, salinity, direct exposure to heat sources, mechanical shocks, and abnormal vibrations; (d) Accidental events, force majeure, or unforeseeable external conditions have occurred (e.g., atmospheric discharges, lightning, vandalism, fires, grid failures); (e) The Product has been used for purposes other than those intended or under non-compliant load conditions (e.g., mechanical or electrical overload); (f) Defects arise from normal wear, physiological degradation of components, or prolonged use beyond the conditions specified; (g) Water ingress originates from the power cable due to an electrical connection that does not comply with the sealing and protection standards required for the specific application and/or without the use of gel junction boxes; (h) The Product is returned without its original label showing the identification number and production lot, visible and legible; (i) The Product is returned without the complete power cable, including the connection joint, or where the cable and related components are damaged or altered; (j) The Product has been uninstalled and reinstalled at a site or project other than that indicated at the time of order.

**5.2** Excluded from this Warranty are: (a) consumable electronic components contained in the Products, such as light sources, starters, ignitors, drivers, and emergency units, for which the warranty conditions and duration indicated by the respective manufacturers shall apply, in accordance with the relevant European Directives; (b) accessory electronic components (drivers, power supplies, regulators, emergency units, etc.) damaged for reasons excluded from the warranty of their respective manufacturers or used beyond their specified limits.

**5.3** Aldabra's outdoor products are manufactured through highly innovative production, anodizing, and painting processes, using high-quality materials capable of ensuring excellent resistance to corrosion, abrasion, and color stability. To ensure maximum reliability, Aldabra applies strict controls throughout the entire production chain. Outdoor products are covered by this Warranty provided that any defects compromise the structural or mechanical safety or the essential functions of the product and are attributable to defects originating in the production process. This Warranty does not cover surface or painting defects caused by ground contact, mechanical abrasion, chemicals, fertilizers, water containing corrosive agents, or stray electrical currents.

## **| 6. Provided Remedies**

**6.1** Provided that all conditions set forth in the preceding paragraphs are met, should a Product be found to have defects covered by this Warranty, Aldabra may, at its sole discretion and without implying any acknowledgment of liability, adopt one of the following remedies: (a) repair the Product, including through the use of new or reconditioned components of equivalent performance; (b) replace the Product with an identical new one or, if no longer available, with one equivalent in value, functionality, and performance, in line with technological developments; (c) reimburse the Purchaser solely for the purchase price of the defective Product, excluding transport, installation, dismantling, and any other ancillary costs. Transport costs for repaired or replaced Products shall be borne by the Purchaser.

**6.2** Should the Purchaser request immediate replacement of the Product, a new purchase order must be issued for the products to be replaced. If, following the necessary technical inspections, it is ascertained that the original Product is indeed affected by a defect covered by this Warranty, Aldabra shall refund in full the amount paid for the new replacement order.

**6.3** Aldabra reserves the right to supply a replacement Product with different characteristics (size, luminous output, color temperature, color rendering index, finish, configuration), provided that it is substantially equivalent to the original one.

**6.4** In any case, interventions carried out under this Warranty shall neither extend nor renew its original validity period. Replacement components shall be covered by the Warranty only for the remaining original period applicable to the Product.

## **| 7. Liability Limitations**

**7.1** Without prejudice to mandatory statutory provisions and except in cases of willful misconduct or gross negligence, Aldabra shall in no event be liable for direct, indirect, material, or immaterial damages arising from defects in the Products, their malfunction, or repair and/or replacement interventions. By way of example and not limitation, the following costs and damages are excluded from Aldabra's liability: loss of use of the Products, loss of revenue or profits, loss of anticipated savings, downtime costs, business interruption, loss of reputation, or goodwill.

**7.2** This Warranty does not cover and does not include: (a) ancillary expenses related to the dismantling of defective Products, the installation of new or repaired Products, transportation, disposal, the use of lifting equipment, scaffolding, access devices, or personnel travel; (b) expenses for storage of disputed or defective Products; (c) any other charges or additional indemnity claims, including requests for payment extensions, price reductions, or contract termination.

**7.3** Aldabra's overall liability, if ascertained, shall in no event exceed the purchase value of the Product recognized as defective.

## **| 8. Final Provision**

**8.1** This Lifetime Product Warranty (LPW) constitutes a voluntary commercial extension offered by Aldabra and is in addition to the 5 (five) year warranty already applicable to the Products under Aldabra's General Warranty Conditions. Accordingly, all conditions, limitations, and operating procedures provided under the 5-year warranty remain fully in force, except as otherwise specified in this LPW extension.

**8.2** This LPW constitutes the sole and exclusive form of lifetime commercial warranty offered by Aldabra, in derogation of any other warranty rights, expressed or implied, that may otherwise be recognized to the Purchaser, without prejudice to mandatory statutory provisions.

**8.3** This commercial warranty is in addition to and does not replace the rights granted under the applicable legal warranty provisions for consumers or other entitled parties. Aldabra reserves the right to update, amend, or supplement these Warranty terms at any time. Such modifications shall apply to all Product purchases invoiced from the effective date of the revision. The applicable conditions shall be those in force on the date of the Product's purchase invoice.

## **| 9. Jurisdiction**

**9.1** For any dispute concerning the interpretation, validity, and enforcement of this Warranty, the exclusive jurisdiction shall lie with the Court of Milan.