ALDABRA 5 YEARS PRODUCTS WARRANTY

Aldabra stands out for its constant pursuit of the highest quality in every aspect of production, from innovative design to the careful selection of materials, up to assembly and final inspections. Each component is designed to ensure excellent performance, reliability, and long-lasting durability, contributing to providing cutting-edge lighting solutions.
For this reason, Aldabra has decided to extend the quality warranty on its LED technology products ("Product/s") for a period of 5 years from the date of ready goods notification, ensuring compliance with the highest standards in terms of materials, technology, assembly, and functionality.

The Warranty takes effect starting from September 2025 and replaces any previous warranty.

| 1. Object of the Warranty

1.1 This warranty covers all standard products bearing the Aldabra trademark ("Product/s"), purchased in new condition, in their original packaging, installed and maintained in accordance with the appropriate standards, regulations, and installation instructions provided with the Product. This warranty exclusively covers new products purchased from Aldabra or from Aldabra's authorized resellers and fully paid for within the agreed payment terms at the time of sale..

1.2 For product variations and custom and/or personalized products, the warranty extension shall be issued by the Company on a case-by-case basis upon request of the Purchaser.

| 2. Duration and Commencement

2.1 Aldabra warrants its Products against manufacturing and/or material defects, in the event of proper use in accordance with their intended purpose, for a period of 5 (five) years from the date of ready goods notification, unless otherwise specified.

2.2 The warranty shall become void if the Product is uninstalled, moved, reinstalled at a location other than the original site, tampered with, modified, or subjected to conditions of use not in compliance with the technical specifications provided by Aldabra.

| 3. Applicability Conditions

3.1 This Warranty shall apply provided that the following requirements are met: (a) The Products have been installed, used, and maintained in compliance with the technical specifications and instruction manuals; (b) Installation and maintenance have been carried out by certified professional installers, and the Products have been properly installed in accordance with the specific instructions provided by Aldabra; (c) The limit values of temperature, voltage, and operating life established for each Product have been respected, and the Product has not been subjected to mechanical loads or environmental conditions incompatible with the recommended usage, characteristics, and its intended purpose; (d) The Products have not been modified, tampered with, or repaired by third parties without Aldabra's prior written authorization; (e) The warranty on LED light sources is valid for a period of 5 years and up to a maximum of 22,000 operating hours (equivalent to approximately 12 hours per day), and covers only defects exceeding the nominal failure rate of 0.3% per 1,000 hours of operation, unless otherwise specified in the technical documentation; (f) The Products have been powered exclusively by power supplies provided by Aldabra and purchased together with the supply; (g) The warranty covers any defects in accessory electronic components (including, by way of example: power supplies, drivers, regulators, control units) supplied by Aldabra but manufactured by third parties, within the limits and under the warranty conditions established by the respective manufacturers.

| 4. Reporting and Intervention Procedures

4.1 Any defects or faults must be reported in writing to Aldabra no later than 30 (thirty) days from their occurrence, including: (a) Defect Reporting Form, available for download from Aldabra's official website or upon request from the Company's sales offices; (b) a copy of the purchase invoice; (c) the data shown on the label of the defective product, including the production lot indicated on the label, attaching a photograph thereof; (d) a detailed description of the defect detected; (e) updated photographic documentation of the installed Product, enabling Aldabra to verify the installation conditions and their consistency with the Purchaser's declaration. Failure to provide one or more of the documents and information required under points (a)-(b)-(c)-(d)-(e) shall render the Purchaser unable to enforce this Warranty in relation to the reported Product.

4.2 If the defect is reported more than six months after the purchase date, the burden of proof of the defect and its cause shall rest with the Purchaser.

4.3 Upon receipt of such notification, Aldabra may request the Purchaser to return the Product to the Company's premises, complete with the entire power cable and the relevant electrical connection joint, in order to perform the necessary technical inspections. Transport costs shall be borne by the Purchaser.

4.4 It is understood that, once the written notification has been sent, the condition of the Product and all its components (including the light source) must remain unchanged for the entire period necessary for Aldabra to carry out the inspections. The Company reserves the right to charge the Purchaser reasonable management, transport, and testing costs in the event that the returned Products are found not to be defective.

| 5. Warranty Limitations

5.1 This Warranty shall not apply, and shall automatically lapse, in the following cases: (a) The Product has been modified, tampered with, repaired, or subjected to extraordinary interventions without Aldabra's prior written authorization; (b) Installation or maintenance has been carried out by unqualified personnel, not in accordance with technical instructions or good practice; (c) The Product has been stored under improper conditions or used in environments with unsuitable physical, chemical, or climatic characteristics, including, by way of example but not limited to, the presence of aggressive substances, excessive humidity, salinity, direct exposure to heat sources, or abnormal mechanical shocks and vibrations; (d) The Product has been subjected to voltages, currents, or electromagnetic disturbances (surge) exceeding the limits established by IEC 61000-4-5:2005-11 or those indicated in the technical documentation; (e) Accidental events, force majeure, or unforeseeable external conditions have occurred (e.g., lightning strikes, floods, vandalism, fires, power grid failures); (f) Events originating from the electrical system have occurred, such as overvoltage, dips/drops in voltage, electromagnetic fields, injected currents, surge magnetic fields, etc.; (g) Failure to use adequate protective

devices in the system (SPD, MCB, RCCB); (h) The Product has been used for purposes other than those intended or under non-compliant load conditions (e.g., mechanical or electrical overload); (i) Defects have arisen from normal wear, physiological degradation of components, or prolonged use beyond the conditions specified; (j) The Product is returned without its original label showing the identification number and production lot, visible and legible.

5.2 Excluded from this Warranty are: (a) Consumable electronic components contained in the Products, such as light sources, starters, ignitors, drivers, and emergency units, for which the warranty conditions and duration indicated by their respective manufacturers shall apply, in accordance with the relevant European Directives; (b) Accessory electronic components (drivers, power supplies, regulators, emergency units, etc.) damaged for reasons excluded from the warranty of their respective manufacturers or used beyond their specified limits; (c) Any variation in LED color and their normal light output depreciation over time (up to 0.6% per 1,000 hours of operation), as these are physiological phenomena linked to the state of the art of current technology and not attributable to Aldabra.

5.3 Aldabra rigorously selects the LEDs used in its fixtures, in compliance with ANSI (American National Standards Institute) C78.377A standards, to ensure color uniformity and high performance. However, slight variations in color temperature between different production batches may occur and shall not be considered defects if within the tolerances specified by the LED manufacturers.

5.4 In light of the continuous technological evolution of the sector, Aldabra cannot guarantee the future availability or replaceability of LED sources. Warranty replacement of LED components may result in variations in the performance and color characteristics of the Product, should the original components no longer be available or compatible with the most recent technological standards.

5.5 Aldabra's outdoor Products are manufactured through highly innovative production, anodizing, and painting processes, using high-quality materials capable of ensuring excellent resistance to corrosion, abrasion, and color stability. To guarantee maximum reliability, Aldabra applies strict controls throughout the entire production chain. Outdoor Products are covered by this Warranty provided that any defects compromise the structural or mechanical safety or the essential functions of the Product, and are attributable to defects originating in the production process. This Warranty does not cover surface or painting defects caused by ground contact, mechanical abrasion, chemicals, fertilizers, water containing corrosive agents, or stray electrical currents.

| 6. Provided Remedies

6.1 Provided that all conditions set forth in the preceding paragraphs are met, should a Product be found defective under this Warranty, Aldabra may, at its sole discretion and without implying any acknowledgment of liability, adopt one of the following remedies: (a) repair the Product, including through the use of new or reconditioned components of equivalent performance; (b) replace the Product with an identical new one or, if no longer available, with one equivalent in value, functionality, and performance, in line with technological developments; (c) reimburse the Purchaser solely for the purchase price of the defective Product, excluding transport, installation, dismantling, and any other ancillary costs. Transport costs for repaired or replaced Products shall be borne by the Purchaser.

6.2 Should the Purchaser request immediate replacement of the Product, a new purchase order must be issued for the replacement products. If, following the necessary technical inspections, it is ascertained that the original Product is indeed affected by a defect covered by this Warranty, Aldabra shall refund in full the amount paid for the new replacement order.

6.3 Aldabra reserves the right to supply a replacement Product with different characteristics (size, luminous output, color temperature, color rendering index, finish, configuration), provided that it is substantially equivalent to the original one.

6.4 In any case, interventions carried out under this Warranty shall neither extend nor renew its original validity period. Replacement components shall only be covered by the Warranty for the remaining original period applicable to the Product.

| 7. Liability Limitations

7.1 Without prejudice to mandatory statutory provisions and except in cases of willful misconduct or gross negligence, Aldabra shall in no event be liable for direct, indirect, material, or immaterial damages arising from defects in the Products, their malfunction, or repair and/or replacement interventions. By way of example but not limited to, the following costs and damages are excluded from Aldabra's liability: loss of use of the Products, loss of revenue or profits, loss of anticipated savings, downtime costs, business interruption, loss of reputation, or goodwill.

7.2 This Warranty does not cover and does not include: (a) ancillary expenses related to the dismantling of defective Products, the installation of new or repaired Products, transportation, disposal, the use of lifting equipment, scaffolding, access devices, or personnel travel; (b) expenses for storage of disputed or defective Products; (c) any other charges or additional indemnity claims, including requests for payment extensions, price reductions, or contract termination.

7.3 Aldabra's overall liability, if ascertained, shall in no event exceed the purchase value of the Product recognized as defective.

| 8. Final Provisions

8.1 This Warranty constitutes the sole and exclusive form of commercial warranty offered by Aldabra, in derogation of any other warranty rights, expressed or implied, possibly recognized to the Purchaser, without prejudice to the mandatory provisions of Italian law. The commercial warranty is in addition to and does not replace the rights granted under the applicable legal warranty provisions for consumers or other entitled parties.

8.2 Aldabra reserves the right to update, amend, or supplement these Warranty conditions at any time. Such modifications shall apply to all Product purchases invoiced from the effective date of the revision. The applicable conditions shall be those in force on the date of the Product's purchase invoice.

| 9. Jurisdiction

9.1 For any dispute concerning the interpretation, validity, and enforcement of this Warranty, the exclusive jurisdiction shall lie with the Court of Milan.